



Chapter-7 E-mail Social Networking and E-Governance Services

A. Multiple Choice Question

- Which of the following symbols separates the two parts of an E-mail address?
 - _
 - @
 - &
 - None of these
- Usually the E-mail address is in _____.
 - Lowercase
 - Upper case
 - Proper case
 - All of these
- Which of these is the easiest way of communication?
 - E-mail
 - Fax
 - Telephone
 - Letter

4. What do you need to do before you delete the messages from your inbox?
- a. Erase the messages
 - b. Deselect the messages
 - c. Select the messages
 - d. Backspace the messages
5. To move messages, point to the message and then:
- a. Point to the folder you want to move
 - b. Click the mouse and drag it
 - c. Double-click the messages
 - d. None of the above
6. Mail access start with client when user needs to download E- mail from the:
- a. Mailbox
 - b. Mail server
 - c. Mail host
 - d. Internet
7. Under the digital India initiative, _____ had developed online registration system.
- a. Nationality information centre
 - b. Nation information centre
 - c. National informatics centre
 - d. Nationalism informatics centre

8. Which of the following is the most popular social networking site on the internet?

- a. MySpace
- b. Facebook
- c. Orkut
- d. Friendset

9. What services are available on UMANG?

- a. EPFO
- b. CBSE
- c. Pension Portal
- d. All of the above

10. _____ is the exchange of computer stored messages by telecommunication?

- a. E-Web
- b. E-net
- c. E-mail
- d. E-chart

B. State whether the following statements are True or False

1. E-mail is information stored on a computer that is exchanged between two users over telecommunication.

2. When referring to e-mail attachment is a file sent with an e-mail message.

3. In addition to text message being sent over e-mail, it is not possible to attach or find a data in an e-mail.

4. Your e-mail address must be unique.

5. You cannot delete e-mails from a web based e-mail account.
6. You cannot stored web based e-mail messages in online folde.
7. You can only send one attachment per e-mail message.
8. When you reply to a message, you need to enter a text in the subject:field.
9. If you want to respond to a sender of a message, click the Respond button.
10. You cannot format text in an e-mail message.

C. Match the following:

| | |
|---|------------------|
| 1. POP3: | a. FTP |
| 2. FTP: | b. MME |
| 3. Format of e-mail attachments: | c. UPI |
| 4. Standard for Transfer of Electronic Mail: | d. Mail |
| 5. Unified Payment Interface: | e. Twitter |
| 6. Shares his or her opinion on different topics for a target audience: | f. Ray Tomlinson |
| 7. It is also called micro blogging: | g. SMTP |
| 8. Father of e-mail | h. Blogger |

| | |
|---|---|
| 9. Full form of UMANG | i. Encryption |
| 10. E-mail can be protected by governance | j. Unified Mobile Application for New-age |
| | k. Unique payment Interface |

D. Fill in the blanks

| | | | | | |
|----------------------|--------|---------------------------|--------------|---------------|----------|
| a. Digital signature | b. POP | c. Less cash more digital | d. Mail Box | e. Flame | f. X.509 |
| g. Spam | h. B2C | i. VoIP | j. Uploading | k. Forwarding | |

- _____ is a protocol that is used to retrieve e-mail from a mail server.
- An inflammatory remark or a message usually associated with E-mail or an article posted to a newsgroup is referred to as _____.
- _____ is for authenticating a document in Electronic Universe.
- Mail access start with client when user needs to download e-mail from the _____.
- _____ is the slogan of UPI.
- Unsolicited commercial e-mail is known as _____.
- _____ is a digital certificate standard.

8. Many instant messaging services offer video calling feature such as _____ and Web conferencing services.

9. The exchange of information products or services between a _____ as opposed to between two businesses.

10. The process of transferring files from a computer to the Internet to your computer is called _____.

Answers

| | | | | | |
|----|------|------|------|------|-------|
| A. | 1. c | 2. a | 3. a | 4. b | 5. b |
| | 6. a | 7. c | 8. c | 9. d | 10. b |

| | | | | | |
|----|------|------|------|------|-------|
| B. | 1. T | 2. T | 3. F | 4. T | 5. F |
| | 6. F | 7. F | 8. F | 9. F | 10. F |

| | | | | | |
|----|------|------|------|------|-------|
| C. | 1. d | 2. a | 3. b | 4. g | 5. c |
| | 6. h | 7. e | 8. f | 9. j | 10. i |

| | | | | | |
|----|------|------|------|------|-------|
| D. | 1. b | 2. e | 3. a | 4. d | 5. c |
| | 6. g | 7. f | 8. i | 9. h | 10. j |

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B.

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